






## OVERVIEW FOR OUR QUAY MEMBERS





# Welcome to Online Banking

 Register for Online Banking

 View Online Banking Demo

 What's new?

 Online Banking Security

Member Number

Access Code

If you have forgotten your access code, please call us on  
 1 800 344 410 between 9:00am - 5:00pm Monday - Friday

**Limited Time Offer!**  
 Register for eStatements  
 for your chance to  
 Win 1 of 3 \$1,000  
 Flight Centre Vouchers\*

**WHAT RATE ARE YOU PAYING  
 ON YOUR HOME LOAN?**


Apply now for  
 G&C Mutual Bank's  
 Premium Package  
 Home Loan

**3.99%\***  
 (Fixed for 1 year)



**3.99%\***  
 (Fixed for 1 year)

[Learn more](#)

**SMS ONE TIME PASSWORD**  
 Get the security of a one time password



ADN 72 987 426 537 AF 56 & Australian Credit Union 238751 0508 935 000  
 G&C Mutual Bank (United)

# Welcome to Online Banking

[Home](#)
[All Accounts](#)
[Transfers](#)
[Open a New Account](#)
[Bank Statements](#)
[Help & FAQs](#)
[Contact Us](#)

[Print](#)
[Logout](#)

**Account Details**

Account	Name	Current	Available
468100000	Saverest	\$11,000.00	\$11,000.00
300230000	Special Saver	\$0.00	\$0.00
300230000	Special Saver	\$270.00	\$270.00

**Transaction Details - JOHN CHITZEL LTD - 360230000**

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Divid		\$10.00	\$10,990.00
07 SEP 2016	Shares Paid Divid		\$10.00	\$10,980.00
06 SEP 2016	WARRUOLU	\$31,000.00		\$10,950.00
05 SEP 2016	CONNECTION		\$10.00	\$10,940.00
05 SEP 2016	INSURANCE		\$10.00	\$10,930.00
05 SEP 2016	STONYHAT		\$10.00	\$10,920.00

**Planning Authorisations**

There are no Planning Authorisations.

**Current Offers**

There are no offers.

**My Messages**

There are no new messages.

ADN 72 987 426 537 AF 56 & Australian Credit Union 238751 0508 935 000

## Overview

We welcome Quay members to the new look Online Banking service.

Most of the existing features and functions that you are used to in Online Banking remain, however you will find some minor changes to the site. The site is much simpler to navigate and it will make your everyday banking easier. Let's take a look through.

## Login Page

You no longer need to input your CAPTCHA text to log into Online Banking, making it quicker to start your banking.

The screenshot shows the 'Welcome to Online Banking' page for Quay members. At the top are the G&C mutual bank and Quay mutual bank logos, both with the tagline 'BANKING ON YOUR COMMUNITY'. The main heading is 'Welcome to Online Banking'. On the left, a green sidebar contains four links: 'Register for Online Banking', 'View Online Banking Demo', 'What's new?', and 'Online Banking Security'. A callout bubble points to this sidebar, stating: 'You will notice that you now have some links on the login page, which will provide useful information and help you navigate the site.' In the center, the login form includes fields for 'Member Number' and 'Access Code', a 'Login' button, and a note: 'If you have forgotten your access code, please call us on 1300 364 400 between 9.00am - 5.00pm Monday - Friday'. A second callout bubble points to the login form, stating: 'You no longer need to input your captcha text on the login page, making it quicker to login to start your banking.' At the bottom, there are three promotional banners: 1. 'Limited Time Offer! Register for eStatements for your chance to Win 1 of 3 \$1,000 Flight Centre Vouchers\*'. 2. 'WHAT RATE ARE YOU PAYING ON YOUR HOME LOAN? Apply now for G&C Mutual Bank's Premium Package Home Loan. Terms & conditions apply. Learn more. 3.99%<sup>pa</sup> INTEREST RATE<sup>pa</sup> 3.99%<sup>pa</sup> COMPARISON RATE<sup>pa</sup>'. 3. 'SMS ONE TIME PASSWORD VIA ONLINE BANKING IS NOW AVAILABLE! Additional security for your accounts!'. The footer contains the text: 'ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000 G&C Mutual Bank Limited'.

**G&C mutual bank**  
BANKING ON YOUR COMMUNITY

**Quay mutual bank**  
BANKING ON YOUR COMMUNITY

### Welcome to Online Banking

You will notice that you now have some links on the login page, which will provide useful information and help you navigate the site.

- Register for Online Banking
- View Online Banking Demo
- What's new?
- Online Banking Security

Member Number

Access Code

Login

You no longer need to input your captcha text on the login page, making it quicker to login to start your banking.

If you have forgotten your access code, please call us on  
1300 364 400 between 9.00am - 5.00pm Monday - Friday

**Limited Time Offer!**  
Register for eStatements  
for your chance to  
Win 1 of 3 \$1,000  
Flight Centre Vouchers\*  
\*Terms & conditions apply

**WHAT RATE ARE YOU PAYING  
ON YOUR HOME LOAN?**

Apply now for  
G&C Mutual Bank's  
Premium Package  
Home Loan

3.99%<sup>pa</sup>  
INTEREST RATE<sup>pa</sup>  
3.99%<sup>pa</sup>  
COMPARISON RATE<sup>pa</sup>

Terms & conditions apply.  
[Learn more](#)


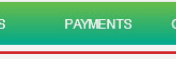
**SMS ONE TIME PASSWORD  
VIA ONLINE BANKING IS NOW AVAILABLE!**

Additional  
security for  
your accounts!

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited



[Homepage](#)

You will notice that the home page looks different. It has user friendly menus along the top which should make it easier for you to find what you want.

Welcome to Online Banking

[HOME](#)
[ACCOUNTS](#)
[PAYMENTS](#)
[OPEN ACCOUNTS](#)
[MAINTENANCE](#)
[SERVICES](#)
[SECURE MAIL](#)

 Print
  Logout

Account Details

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Transaction Details - JOHN CITIZEN LTD - 3802355S82

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016	TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016	HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

View All

Download Transactions

Periodical Payments

On the left you will see a list of all your active accounts including balances.


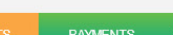
On the right you will see a display of the most recent transactions for the selected account in your account. To change the display of the most recent transactions, click on another account or Account Details will show all accounts.

ABN 72 087 650 637
 AFSL & Australian Credit Licence 238311
 BSB 659-000

G&C Mutual Bank Limited

## Accounts

This tab shows you a list of all of your accounts.



Welcome to Online Banking

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Account List

Account Details

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Transaction Details - JOHN CITIZEN LTD - 3802355S82

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
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06 SEP 2016	HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

View All

Download Transactions

Periodical Payments

ABN 72 087 650 637

AFSL & Australian Credit Licence 238311

BSB 659-000

G&C Mutual Bank Limited

## Payments

The Payments tab is a new tab. You will find anything related to making a payment under this tab. You will notice that all transfers, whether they are internal or external can now be performed via the "Transfer Money" menu.

**G&C mutual bank** **Quay mutual bank** Welcome to Online Banking

HOME ACCOUNTS **PAYMENTS** OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

**You will notice that all transfers, whether they are internal or external can be done via the "Transfer Money" menu.**

- Transfer Money
- BPAY
- Multiple Transfers
- Periodical Payments
- Pending Authorisations
- List of Payees
- BPAY Billers List

**Available** \$41,890.82

**Pending Authorisations** \$0.00

**BPAY Billers List** \$219.92

**Transaction Details - JOHN CITIZEN LTD - 3802355S82**

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016	TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016	HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06


[View All](#) [Download Transactions](#)

**Periodical Payments**

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

## Open Accounts

This is a new tab. You will be able to open and fund Savings and Investment accounts online within the security of Online Banking. Please visit separate demos to follow the instructions on opening your new savings and investment accounts online.

Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

New Savings Account

New Term Deposit

Account Details

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Transaction Details - JOHN CITIZEN LTD - 3802355S82

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016	TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016	HARBOUR IT		\$31,920.88	\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

View All



Download Transactions

Periodical Payments

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

## Maintenance

This tab allows you to control the display of your account, personalise your account, update your contact details and change your access code. Please visit the "Maintenance" tab demo to understand each of these processes in detail.



Welcome to Online Banking

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[PAYMENTS](#)
[OPEN ACCOUNTS](#)
[MAINTENANCE](#)
[SERVICES](#)
[SECURE MAIL](#)
[Print](#)
[Logout](#)

Account Details

Account	Name	Current
3802355S82	BusiAccess	\$31,890.82
3802355S84	Special Saver	\$0.00
3802355S84.1	Special Saver	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

[Organise Accounts](#)
[Personalise Account Names](#)
[Customise](#)
[Update Details](#)
[Change Access Code](#)
[Setup Security Options](#)

Accounts - JOHN CITIZEN LTD - 3802355S82

Description	Debit	Credit	Balance
Shares Paid Client 3802355		\$10.00	\$31,910.82
Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016 IFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016 HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016 CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

[View All](#)
[Download Transactions](#)

Periodical Payments

ABN 72 087 650 637
AFSL & Australian Credit Licence 238311
BSB 659-000

## Services

This tab provides features to help you track your interest details, view payroll allocations, activate your card and manage your statements.

You can view your eStatements if already registered for Online Banking by visiting the "Quay Online Statements" tab.

The screenshot shows the G&C mutual bank website's online banking section. The top navigation bar includes links for HOME, ACCOUNTS, PAYMENTS, OPEN ACCOUNTS, MAINTENANCE, SERVICES, and SECURE MAIL. There are also buttons for Print and Logout. A welcome message "Welcome to Online Banking" is displayed on the right.

On the left side, there are four expandable sections:

- Account Details**: Contains a table with account information.
- Pending Authorisations**: Shows "There are no Pending Authorisations".
- Current Offers**: Shows "There are no Offers".
- New Messages**: Shows "There are no New Messages".

In the center, a red box highlights a vertical menu under the "SERVICES" tab, which includes:

- Help
- G&C Online Statements
- Quay Online Statements
- View/Order a Statement
- View Payroll Allocations
- Interest Details
- Activate Your Card
- Offer Opt Out
- Stop Mobile Banking

To the right of this menu, a callout bubble states: "You can view your eStatements if already registered by clicking here." Below the menu, there is a table showing transaction details with columns for amount and balance.

At the bottom, there is a footer with contact information: ABN 72 087 650 637, AFSL & Australian Credit Licence 238311, BSB 659-000, and G&C Mutual Bank Limited.

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Amount	Balance
\$10.00	\$31,900.82
\$31,920.88	\$31,890.82
\$12.50	-\$30.06





## Secure Mail

This is a new feature in Online Banking Service. "Secure Mail" can be used to send and receive a secure email to and from G&C Mutual Bank Limited and helps you connect with us in the secure environment.

From time to time, we will use this service to notify you of system upgrades or important information relating to Online Banking.

You can also use this service to email us and one of our staff will respond to your enquiry as soon as possible.



Welcome to Online Banking

HOMEACCOUNTSPAYMENTSOPEN ACCOUNTSMAINTENANCESERVICESSECURE MAILPrintLogout

Email

Account Details

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Transaction Details - JOHN CITIZEN LTD - 3802355S82

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
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05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06



[View All](#)[Download Transactions](#)

Periodical Payments

ABN 72 087 650 637AFSL & Australian Credit Licence 238311BSB 659-000G&C Mutual Bank Limited

## Logout

Please make sure you press the "Ok" button to safely close your Online Banking session.



# Welcome to Online Banking

### Thank you for using Online Banking

You are now signed off,  
press "OK" to close the window

OK

#### Limited Time Offer!

Register for eStatements  
for your chance to  
Win 1 of 3 \$1,000  
Flight Centre Vouchers\*

\*Terms & conditions apply

#### WHAT RATE ARE YOU PAYING ON YOUR HOME LOAN?


Apply now for  
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Premium Package  
Home Loan

Terms & conditions apply.

Learn more

**3.99%<sup>pa</sup>**  
INTEREST RATE<sup>o</sup>  
**3.99%<sup>pa</sup>**  
COMPARISON RATE<sup>o</sup>

#### SMS ONE TIME PASSWORD VIA ONLINE BANKING IS NOW AVAILABLE!



Additional  
security for  
your accounts!

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000

G&C Mutual Bank Limited

If you have any questions on new Online Banking Service, please contact us on 1300 364 400 9.00am-5.00pm Monday-Friday and we will be happy to assist.